Project Summary

Project: AI Chatbot Deployment

Objective:

Deploy an AI-based chatbot to handle customer queries and reduce manual workload for the support team.

Key Challenges:

- Integration with existing CRM systems

- Handling multi-language support efficiently

- Maintaining low response latency during peak hours

Outcome:

The chatbot was successfully deployed, reducing manual query handling by 60% and improving average response time by 40%.